Girton College IT Department (ithelp@girton.cam.ac.uk)

I.T. Services and Support at Cambridge and Girton

Wi-Fi

Students can access the University's Wi-Fi network by selecting UniOfCam and logging in with your password for Raven each time you connect to an access point. However, if you connect using eduroam, you'll only need to enter your password once and you'll stay connected to the network around Cambridge and in thousands of participating locations in 70 countries worldwide.

Set up your devices to use the 'eduroam' network around Cambridge, and your devices will connect automatically wherever they find it – it saves you having to log in every time.

eduroam is an international initiative. You can also connect at other participating universities around the world, using your Cambridge credentials.

Set up your device(s): https://help.uis.cam.ac.uk/eduroam Get

your Network Access Token: https://tokens.csx.cam.ac.uk

University of Cambridge Microsoft account

You'll access all Microsoft's cloud-based services using the Microsoft Portal. These include Office 365, Outlook Web Access (OWA) for Exchange Online email, and your 5TB OneDrive for Business filestore.

http://portal.office365.com

Cambridge email

Your @cam email address takes the form of your CRSid (the part before the @cam) at the Cambridge domain: CRSid@cam.ac.uk

The University, your College and Department will use this address to contact you, so please check it regularly.

There are two ways to get your @cam email:

1. Webmail Use the Outlook Web App (OWA) webmail interface; http://portal.office.com Username/Email = CRSid@cam.ac.uk Password = Raven/UIS Password

2. Use an email client: Instructions for setting-up various email apps (Outlook Apple Mail, Windows Mail, Android Mail etc.): https://help.uis.cam.ac.uk/service/email/exchange-online
More help information can be found at https://help.uis.cam.ac.uk/service/email

We strongly recommend that you change your University Lookup Directory listing from only your initials to your full name (i.e. from W.J. Klein to Wendy Klein). You can update your lookup page yourself (you'll need to login to access it).

Moodle/VLE

The Universities Virtual learning environment is Moodle. To get access https://www.vle.cam.ac.uk

Username = your CRSid, Password = your Raven password

Assistance:

Assistance can be obtained from the staff at the University Information Service (UIS) or the College's IT department (IT)

UIS Service Desk email: servicedesk@uis.cam.ac.uk; Phone number: 01223 (3)32999 College IT

email: ithelp@girton.cam.ac.uk

Dedicated IT Help & Support: https://help.uis.cam.ac.uk/students

Further Information from University Information Services (UIS):

Further information, help, other services, and what you can do with a University Raven or Microsoft account can be found at the following link: https://help.uis.cam.ac.uk

Links to useful documents and information

- Getting Started with IT in Cambridge
- Introduction to Cambridge email
- Introduction to Raven (authentication)
- Introduction to University Desktop Services
- Use and Misuse of Computing Facilities
- Rules for using Computing Services

Printing at Swirles Court

As soon as you receive your university Raven account details, you can access the printer at Swirles. You can find details of how to install the print program at: https://help.uis.cam.ac.uk/service/printing

The Swirles printer is part of the 'Girton find-me' print network, so this is the one to install when you run the DS-print program.

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